JASA®

IMPACT REPORT 2024

Proud to be the go-to agency for older New Yorkers



About JASA

56	50+	1,500+	15+	20+
YEARS OF EXPERIENCE	LOCATIONS	STAFF MEMBERS	LANGUAGES SPOKEN BY STAFF	SERVICES

JASA's Mission

JASA is the go-to agency serving older adults in New York City, providing critical services to over 40,000 people annually. Founded 50+ years ago, JASA is a leading expert and innovator in aging services that recognizes the diversity among the aging population and honors older adults as vital members of society.

JASA's life-changing support services, interventions and partnerships promote aging with a purpose and provide autonomy for older adults to remain in their homes and communities. JASA operates twelve affordable housing properties, is a licensed home care agency and offers a breadth of integrative services citywide spanning free legal services, health and mental health services, home-delivered meals, social programming at senior centers and community trainings on elder abuse, peer health support, caregiver assistance and more.

Donate Today

You can make New York City a good place to grow old. Imagine how many more seniors can be helped by your support. **Give today.**

VISIT: www.jasa.org/donate
CALL: 212-273-5320
EMAIL: development@jasa.org

Photo credit: Nick Carter Photography

Table of Contents

Our Reach 3
Because of You 4
Programs:
- Housing 6
- Older Adult Centers 8
- Home-Delivered Meals 10
- Home Care 12
- Caregiver Support 14
- Elder Justice 16
- Case Management 18
- Residential Services 20
- Mental Health 22
- Legal Services 24
- Naturally Occurring Retirement Communities (NORCs) 26
- Community Health 28
- Senior Community Connection (SCC) 30
- Care Transitions 32
- Health Home 34
- Palliative Care Supportive Services 36
- JASAChat 38
- Sundays at JASA 40
- Adult Protective Services (APS) and Community Guardian Program (CGP) 42
- NYC Benefits 44
- Help Center 46

Volunteers 47
Supporters: JASA Donors 50
Legacy Society 53
A Special Thanks to UJA-Federation of New York 53
Emerging Leaders Council 53
Supporters: Elected Officials 54
Board of Trustees 55
Executive Leadership Team 55
Financial Statements 56



DEAR FRIEND,

What began as an idea for filling gaps in available services for community living has become a thriving multi-service organization that serves over 40,000 older adults each year. For over five decades, JASA has provided New Yorkers with the support we need to live engaged and meaningful lives in our communities as we age.

And because of your support, we are still here, making a difference in the lives of thousands of older New Yorkers, helping people realize their hopes, discover their passions, and find trust and comfort to make losses bearable.

As the aging population continues to grow – and as our social infrastructure tries to keep apace of shifting demographics – policymakers and public officials will continue to turn to organizations like ours to respond to this demand and deliver tailored services and care. Seniors are counting on us, and JASA is here to answer the call. In 2024, we created a strategic plan to strengthen our organization and set our direction for the next three years. Be assured that we will be here for those who need us most, and that we will be tireless in striving to boost our impact and expand our reach.

After twelve years at the helm of JASA, I am stepping down from my role as Chief Executive Officer. It has been a privilege to serve New York City's seniors, supporting our dedicated team in making sure that seniors have social connection, economic security, food security, safety at home, secure housing, protection from abuse and neglect, and tools to safeguard their physical and mental health.

Thank you to all of our donors, supporters, volunteers, staff members, and other friends who make New York City a good place to grow old. Thank you for believing that aging with purpose is possible for all New Yorkers.

It has been an honor to be your partner in this work.

With gratitude,

Kathryn Haslanger
CHIEF EXECUTIVE OFFICER, JASA

Our Reach



Because of you:



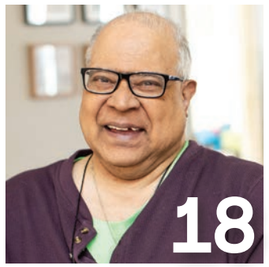
Indira lives in a safe, secure, and accessible apartment in JASA's **Affordable Housing**. JASA owns and manages 12 buildings with on-site social services.



Sharemah is safe from abuse in her home. JASA's innovative **Elder Justice** program consists of teams of lawyers and social workers to ensure the individual's safety.



Marc happily attends art classes, exercise classes, and eats meals at his local **Older Adult Center**. Center programming also includes computer classes, group activities, trips, special events, and birthday celebrations.



Chris meets with a social worker through the **Case Management** program. Case Management connects clients to vital services including meals, counseling, financial support, home care, health services, and applying for benefits.



Ann receives nutritious and life-sustaining **Home-Delivered Meals** every day. JASA's team of nutritionists, drivers, and social workers deliver meals directly to older adults' homes.



Eugennie has the extra support she needs through **Residential Services** while living in affordable housing. JASA provides these services in 17 buildings.



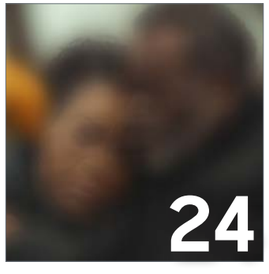
Maxzine is supported by home health aides through JASA's **Home Care** program. Aides provide personal care assistance and nursing services.



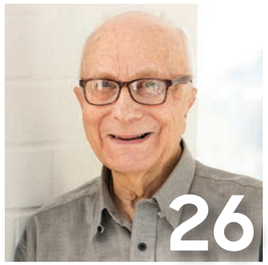
Cesar receives **Mental Health** services for older adults with depression, anxiety, or other mental health issues. JASA's programs also provide individual and group therapy.



Nathan finds moments of respite with help from JASA's **Caregiver Support** program that serves those caring for ill or disabled older adults. The program offers support groups, respite services, and referrals.



Mr. and Mrs. N* receive free legal services to keep them safe from eviction. JASA's **Legal Services for Elder Justice** addresses issues related to housing, evictions, foreclosures, fraud and scam prevention, and elder abuse intervention.



Gregory enjoys recreation, education, health services, and social work support as a resident of his **Naturally Occurring Retirement Community (NORC)** - communities or building complexes where many residents are 60+.



Bob receives support to cope with the loss of his wife. JASA's **Long Island Center for Dignity and Support** helps individuals and their families dealing with a life-limiting or advanced illness, or those who are coping with a recent loss.



Carmen leads evidence-based health workshops. JASA's **Community Health** programs provide chronic disease management classes, assistance for adults living with dementia, and connection to other health resources.



Angel and Ovette connect for weekly conversations through **JASAChat**, which matches volunteers with older adults to reduce social isolation.



Elvin connects with a social worker, nurse, and pastoral counselor. JASA's **Senior Community Connection (SCC)** offers short-term intensive case management services.



Muriel takes college-level courses through **Sundays at JASA**, which offers a variety of courses and lectures on politics, the arts, media, and more.



Junior has assistance navigating the complicated healthcare system. The **Care Transitions** program helps patients transition from hospital to home, to prevent avoidable hospital readmissions.



Katherine receives support through **Adult Protective Services (APS)**. APS is called into crisis situations where an adult's safety is at risk due to complications caused by isolation, exploitation, loss of physical health and/or mental alertness.



Marie's health needs are addressed through **Health Home**, a program for individuals with Medicaid and two or more chronic conditions.



Biswajit receives rental assistance. JASA's **NYC Benefits** connects older adults to public benefits and entitlements, ensuring that they can access and maintain critical support.

* names changed to protect privacy



"Living in JASA Housing is great! The other tenants are nice, the building is quiet, and you have the freedom to come and go whenever you want. My JASA staffer is my best friend - whenever I need help, I go to her!" - INDIRA



LEARN MORE ABOUT HOW JASA IS RAISING THE BAR FOR AFFORDABLE HOUSING FOR OLDER NEW YORKERS

Housing

Indira is friendly and outgoing. Originally from Guyana, Indira has been a widow for 40 years. She has three children who she raised by herself, eight grandchildren, and several great-grandchildren.

She was a waitress for many years. Her favorite part of the job was talking to the customers and interacting with new people every day. Indira fell one day and hurt her back. After surgery, she was limited in how much she could do. Indira is now disabled, and uses a cane and walker.

She would frequently visit her cousin who lived at a JASA Affordable Senior Housing building, and this inspired her to apply for a unit of her own. Indira has been living in JASA housing since 2016 and is very happy there!

She enjoys her independence and the building's close proximity to the beach. One of Indira's favorite parts of living at JASA is the people. She says the other seniors in the building are really nice and she enjoys cooking and sharing food with her neighbors. Indira is very close to the JASA building staff, who have helped connect her to physical therapy and mental health services, and provide her with emotional support.

JASA owns, manages, and operates 12 Affordable Housing buildings. JASA is an industry leader in providing safe, affordable, and accessible apartments for more than 2,400 older adults and disabled individuals. All buildings include on-site social services and activities, with staff fluent in a variety of languages. JASA's properties are enhanced by planned capital improvements and green energy initiatives.

2,433
RESIDENTS

$315
AVERAGE TENANT RENT

26,935
APPLICATIONS RECEIVED FOR NEW APARTMENTS

338
KITCHEN APPLIANCES REPLACED

130
AIR CONDITIONERS INSTALLED

CRITICAL NEEDS:
- SOCIAL CONNECTION
- ECONOMIC SECURITY
- SECURE HOUSING

Older Adult Centers

7,036
MEMBERS

16,948
CLASS SESSIONS

1,751
CLASSES AVAILABLE VIRTUALLY

205,082
MEALS SERVED AT CENTERS

3,500
POUNDS OF FRESH PRODUCE DISTRIBUTED FROM A LOCAL GARDEN

CRITICAL NEEDS:
- SOCIAL CONNECTION
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH

Marc is 70 years old. Art appreciation and talent run in his family, and since childhood, he's been in love with photography. He had a dark room in the basement growing up, and pursued his studies at Brooklyn College, learning from well-known people in the field. Marc turned it into a career taking pictures for store catalogs. In his spare time, he would walk the Brooklyn boardwalks photographing the iconic faces passing by.

After retiring, he was home a lot by himself. His siblings live in neighboring states and visit often, but wanted him to have more social connection. When his sister heard about the local JASA older adult center in his neighborhood, she encouraged him to join the painting and exercise classes. Marc joined the center and loves the different classes that are offered. He has created many pieces of art at JASA and made lots of new friends.

Marc recently celebrated his 70th birthday with his friends at the center. He continues to create art, and exhibit his masterpieces at the annual JASA Art Show. He loves the sense of community he finds at JASA.

JASA's Older Adult Centers across the Bronx, Brooklyn, Manhattan, and Queens offer vibrant meeting places to socialize with friends, share a meal, participate in arts and cultural programs, and celebrate life events. Older adult center programming includes intergenerational activities, computer classes, health screenings, exercise sessions, and special interest discussion groups.



"I am retired and I was home a lot. When I heard about JASA, I started going to the classes - and I like it! I enjoy painting, exercise classes, and going to lunch at the center." – MARC



CHECK OUT PHOTOS AND VIDEOS FROM JASA'S 17 OLDER ADULT CENTERS ACROSS THE CITY



"The gentleman that delivers my meal is very nice to me. He is patient and waits for me to come to the door, and tells me when the holidays are coming up." **- ANN**



LEARN MORE ABOUT HOW JASA PROVIDES NUTRITIOUS MEALS TO HOMEBOUND SENIORS

Home-Delivered Meals

Ann has lived in Brooklyn her whole life, and has been married to her husband, Angel, for 47 years. They met playing pool: he bet her that she couldn't beat him - she did. They built a beautiful family of three children and six grandchildren. Ann had many different jobs including being a home care aide for seniors and working on a private beach near her home. Ann and Angel enjoy playing cards or backgammon, or doing arts and crafts projects.

Angel used to work for the Board of Education as a handyman. With medical issues and arthritis in his spine, he finds it hard to walk. Ann is a natural extrovert but stays with her husband in the house to make sure he's safe.

When Ann saw a JASA truck delivering meals to her neighbor, she called JASA. She says the woman on the phone was so helpful and meals started arriving just a few days later. Ann and Angel have been receiving meals for a year now and have been enjoying them very much. They have a good relationship with their meal deliverer. Ann says their favorite meals are chicken cacciatore with pasta and chicken parmesan.

JASA's team of nutritionists, drivers, and social workers deliver meals directly to the homes of seniors. Many clients depend on the daily meal that JASA delivers as their primary meal. Too frequently, our meal deliverers are their only social contact during the day. JASA's team sees clients daily, knows their routines, and knows when something is wrong. JASA's Home-Delivered Meals staff members continue to ensure that seniors have the meals that they need and deserve and that wellness checks are performed daily to ensure the client's safety.

2,608
CLIENTS

876,288
MEALS DELIVERED

95%
SATISFACTION RATE

21
ROUTES

9
CUISINES OFFERED

11,532
SHELF-STABLE MEALS

CRITICAL NEEDS:
- FOOD SECURITY
- SAFETY AT HOME

Home Care

534
CLIENTS

969,416
HOURS OF CARE

784
AIDES

24
LANGUAGES SPOKEN BY AIDES

244
AIDES WORKING WITH JASA 10+ YEARS

CRITICAL NEEDS:

- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME

Maxzine was born in Trinidad and Tobago and came to Brooklyn in 1995 in pursuit of the American Dream. She became a beautician and cherished her work, saying the best part of the job was seeing the smiles on her clients' faces. Maxzine is a widow with two daughters, and she treasures spending time with them. Together they practice doing makeup, watch TV, attend family functions, and more. Maxzine is also involved in her church community, joining Zoom calls twice a day.

In her 30s, Maxzine was the victim of an accidental shooting, which left her wheelchair-bound. She spent several years in a nursing home. A social worker introduced her to JASACare, JASA's home care program.

For the last eight years, with the help of her home care aides, Maxzine has been living in the privacy and comfort of her own home. Maxzine is overjoyed at the opportunity to live at home and reconnect with her daughters. Her aides help her bathe and clean her house. They go above and beyond and even help her do her hair and are close with her daughters. Maxzine highly recommends JASACare, praising the compassionate and personalized support she receives.

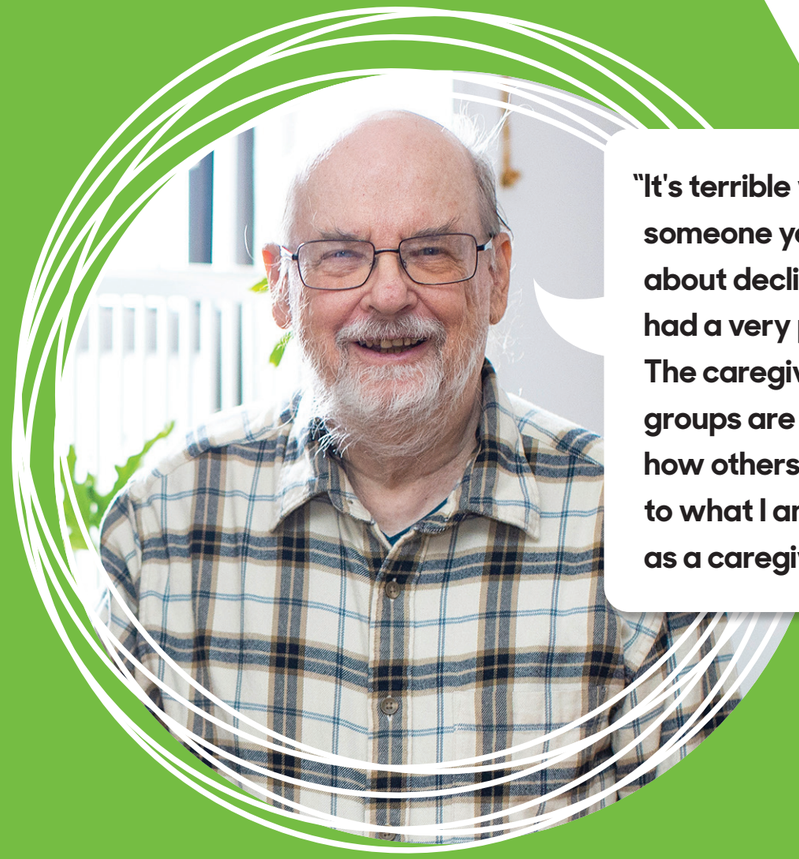
JASA's Home Care clients are homebound, and most receive care to help with medical conditions and health concerns. JASACare helps these clients remain safely in their homes and out of hospitals. JASA's home care services provide home health aides, personal care assistance, and nursing services to enable those coping with health and daily living challenges, recovering from an accident, or dealing with a disability to remain in their homes.

"My JASA home care aides take really good care of me.The aides are kind, caring, and attentive. I know they have my best interests at heart, and I am so thankful for them."
– MAXZINE





HEAR FROM MARGARITA ABOUT HER HOME CARE AIDE AND HER EXPERIENCE WITH JASA



"It's terrible watching someone you care so much about decline. JASA has had a very positive impact. The caregiver support groups are helpful. I see how others are responding to what I am experiencing as a caregiver." - NATHAN



HEAR FROM THE CAREGIVER SUPPORT TEAM ABOUT HOW THEY'RE HELPING OVERBURDENED CAREGIVERS

Caregiver Support

Nathan and Nancy have been in love for more than 50 years. Nancy was a preschool teacher, and Nathan has always loved to dance and write poetry. Together, they lived simply, going to free concerts and dancing with friends. He says they've always had the same rhythm.

Nancy was diagnosed with Parkinson's as the pandemic started. As her symptoms worsened, she needed more care, and Nathan was isolated. Their friends were getting older and loneliness set in. As Nathan continued to care for his wife, finding music she responds to or a meal she can eat, he wondered how this is sustainable. They have no family in the city, and no one to give him a break when he needs some time for himself.

A friend recommended JASA's caregiver support program. Nathan now joins the weekly support group and finds it helpful to hear from others in his situation. JASA provides free home care so he has a home attendant coming in a few times a month to help with cleaning and Nancy's personal care, and he has a social worker he can rely on for support.

The role of caregiver to an ill or disabled family member can arise unexpectedly. The healthcare system is complicated, costly, and overwhelming. JASA's Caregiver Support program offers caregivers a roadmap, support, and resources. JASA's flexible approach provides in-home care by trained aides as well as out-of-the home socialization at day centers. JASA also connects caregivers with other services, including meals, transportation services, and older adult centers.

537
CLIENTS

4,966
HOURS OF INDIVIDUAL RESPITE PROVIDED

326
HOURS OF GROUP RESPITE PROVIDED

78
SUPPORT GROUPS

CRITICAL NEEDS:

- SOCIAL CONNECTION
- PHYSICAL & MENTAL HEALTH

Elder Justice

531
CLIENTS

256
NEW CLIENTS

105
ORDERS OF PROTECTION SECURED

83
OUTREACH PRESENTATIONS

51
SECURITY DEVICES INSTALLED

CRITICAL NEEDS:

- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME
- PROTECTION FROM ABUSE AND NEGLECT

Sharemah has lived her whole life in Brooklyn. She loves going to concerts, plays, and Broadway shows. Sharemah worked as a special education teacher, and she loved her job. It is how she met her husband. Together they have one son.

When their son turned 20, they began to recognize that he suffered from mental illness. When he stopped taking his medication, he also started drinking alcohol and smoking marijuana. He began showing abusive behavior to Sharemah and her husband. What started as verbal abuse turned physical, breaking mirrors, dishes, tables, and more.

Sharemah called JASA. The social worker could hear her son screaming in the background and immediately called the police to do a wellness check. While she was originally hesitant to speak out, JASA's social worker helped her realize that her son needed more help than he was receiving. JASA replaced the door locks after her son broke in. Sharemah's son was arrested for hitting her and her husband. With JASA's assistance, he was connected to the necessary mental health services, which allows Sharemah to enjoy a newfound sense of safety.

Elder abuse, neglect, and exploitation are widespread and underreported. JASA's innovative Elder Justice program has utilized a team approach that has helped thousands of victims successfully resolve crisis situations. JASA staff mobilize all community resources – the court system, social services, health providers, and police – to ensure the individual's ongoing safety. JASA's Elder Justice services include supportive counseling, safety planning, mutual aid peer support groups, case assistance, safety planning, which includes referrals to other community agencies, legal services, and advocacy for accessing the civil court system.



"I was reluctant. My JASA social worker helped me a lot. He helped me face the reality that my son needed more severe help. I thank JASA for pushing me to realize that I couldn't do it myself and that he needed more help than I could give." – SHAREMAH



HEAR FROM PROFESSIONALS ABOUT HOW JASA EMPOWERS ELDER ABUSE SURVIVORS



"It means so much that my social worker checks in on me and helps me get whatever I need. She has been really helpful to me and I don't know what I would do without JASA. I am so thankful for JASA."
- CHRIS



HEAR FROM JASA SOCIAL WORKERS ABOUT THE SERVICES THAT SENIORS LIKE DEHOUTI NEED

Case Management

Chris was born and raised in Brooklyn. He excelled in school and scored highly on IQ tests. Chris went on to attend Yale University for his Bachelor's degree, and Columbia University for his MBA. He worked as a Legal Analyst in Mergers and Acquisitions until he retired. He truly enjoyed his career and even published two books featuring his essays on political and business issues.

Chris was first introduced to JASA when his family needed support. He needed additional help taking care of both his mother and his brother. Chris's brother was a veteran with PTSD. He had agoraphobia, and wouldn't leave the house. Their mother had many health issues and needed home health aides. JASA's social worker helped Chris set up home care for his mother and brother, and arranged for meal deliveries.

The same JASA social worker was there to help Chris years later when he needed support for himself. She has been his social worker for over 15 years now and Chris says she is excellent. He is diabetic and has hip issues, so she arranged for him to receive home-delivered meals and connected him with financial assistance. The social worker calls regularly and visits him at home. Chris lives alone and says his JASA social worker has been so helpful. He really appreciates her continuing to check in on him.

JASA Case Management supports frail older adults to meet the daily challenges of aging. Social workers connect clients to vital services including home-delivered meals, counseling, financial support, home care, health advocacy, and public benefits (such as rent subsidies, Medicaid, Medicare, and rent assistance).

4,500
CLIENTS

1,538
CLIENTS OVER 85 YEARS OLD

2,576
CLIENTS LIVE ALONE

37,800
PHONE CALLS MADE TO CLIENTS

CRITICAL NEEDS:
- ECONOMIC SECURITY
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME

Residential Services

2,268
RESIDENTS

259
FORMERLY UNHOUSED CLIENTS

1,209
RECEIVED HOME VISITS

887
RECEIVED BENEFIT AND ENTITLEMENTS ASSISTANCE

389
RECEIVED HOUSING STABILITY ASSISTANCE

CRITICAL NEEDS:

- SOCIAL CONNECTION
- ECONOMIC SECURITY
- SECURE HOUSING
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME

Eugennie was born in Jamaica, and came to Brooklyn to follow her daughter. She has four children, two of whom live in the United States. In her spare time, Eugennie likes to go out to meet people, travel, and shop. She also loves taking walks on the boardwalk.

Eugennie worked as a home attendant for many years, but stopped working after the COVID-19 pandemic hit due to health concerns. After retiring, finding affordable housing was difficult. Eugennie was overjoyed when she was selected for an apartment in JASA housing in Far Rockaway.

Eugennie loves her new apartment and now has access to the assistance she needs. She has made meaningful connections with the Residential Service Coordinator in her building, who she says is very nice, listens carefully, and treats her with respect. JASA staff have been able to help her utilize Access-a-Ride, coordinate her doctor's appointments, complete her lease renewal, access Medicaid, and much more. The staff go above and beyond and have become companions to Eugennie. She says that before moving into her apartment she did not have any friends and felt lost; now she feels at home.

JASA provides Residential Services at 17 senior affordable apartment buildings. Three different programs increase housing accessibility and offer supportive services for low-income tenants and formerly unhoused seniors: Housing and Urban Development (HUD) Service Coordination, Senior Affordable Rental Apartments (SARA), and New York State's Empire State Supportive Housing Initiative (ESSHI). These programs provide a range of case management services, group programming, and they increase social connection.

"I was going through a lot before I came here. I see my JASA staffer every day in the building. If it wasn't for her, I wouldn't have so many things. JASA is a blessing and I would not trade JASA for anything. It's wonderful here."
– EUGENNIE





HEAR FROM SENIORS ABOUT HOW JASA RESIDENTIAL SERVICES CHANGED THEIR LIVES



"I needed help. I feel so relieved when I talk to the JASA psychologist every Wednesday. I learned a lot about how to manage my feelings. JASA is helping us learn how we can live better and be more happy." – CESAR



HEAR FROM JASA MENTAL HEALTH PROFESSIONALS ABOUT HOW THEY SERVE SENIORS LIKE BEATRICE JEAN

Mental Health

Cesar is 66 years old. He grew up in Ecuador and his family was very poor. They often had only enough food for one meal a day. He worked hard and completed a Bachelors degree of Economics. He came to New York to work at his father's auto shop, but the store was sold and he had to find another job. He worked at an antique store while living on the street and going to community college to improve his English.

Despite his own financial and health challenges, Cesar is a kindhearted man who is happiest when building up the people around him. He loves to help people and encourage them. He loves to read. He loves to use his brain and his knowledge to transcend his circumstances. And he's most proud of his son, who's a Master Sergeant in the U.S. Air Force. Cesar is an active member of his church, and joined the local older adult center to take sewing and computer classes.

Cesar's doctor referred him to JASA, and he joined JASA's mental health clinic for assistance with emotional regulation, anger management, and interpersonal skills. He's learning how to manage his feelings and has been able to develop his own coping strategies that promote mood stability, and overall well-being. JASA's mental health services help him address his problems head-on, so he can "live better and be more happy."

JASA's Mental Health services include our Geriatric Mental Health Outpatient Treatment Services, which is staffed by licensed mental health professionals who provide individual and group therapy and medication.

373
CLIENTS

95%
OF CLINIC SESSIONS CONDUCTED THROUGH TELEHEALTH

3,542
HOURS OF MENTAL HEALTH CLINIC SERVICES

174
INDIVIDUALS SCREENED FOR DEPRESSION

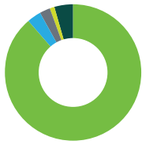
CRITICAL NEEDS:

- SOCIAL CONNECTION
- PHYSICAL & MENTAL HEALTH

Legal Services

943
CLIENTS

TYPES OF CASES:



487 HOUSING
19 ENTITLEMENT CASES
14 CONSUMER CASES
6 FAMILY LAW CASES
23 OTHER

CRITICAL NEEDS:

- ECONOMIC SECURITY
- SAFETY AT HOME
- SECURE HOUSING
- PROTECTION FROM ABUSE AND NEGLECT

Mr. and Mrs. N* have been married for 50 years. Mrs. N is blind in one eye and Mr. N is disabled and homebound. After saving for almost a decade, they purchased their home in Queens. Originally from Guyana, Mr. and Mrs. N sponsored their four children for U.S. citizenship; three generations of their family have lived in their home.

Due to health conditions, Mr. and Mrs. N relied on their children to help manage their finances. They gave their son and his wife money every month to pay the mortgage. Their son's wife presented herself as Mrs. N, and forged a deed to a straw buyer who took large mortgages against the home. Without their knowledge, the home fell into foreclosure. Meanwhile, Mr. and Mrs. N continued to give their son money to pay the mortgage. Many months later, after receiving a notice from a company she did not recognize, she discovered the fraud. Their daughter-in-law was arrested and prosecuted. The home was returned to Mr. and Mrs. N's names; however, they were still facing foreclosure on mortgages that they didn't know about or consent to.

JASA's Legal Services team fought in court for 15+ years to void the fraudulent mortgages. In 2024, $733,000 in fraudulent debt was canceled and the threat of foreclosure was finally lifted. With the help of JASA, and the Queens County District Attorney's Office, Mr. and Mrs. N are now thriving and continue to play an active role in caring for their grandchildren.

JASA's Legal Services for Elder Justice helps seniors on issues related to housing stability, evictions, foreclosures, fraud and scam prevention, and elder abuse intervention. Attorneys work with social workers as part of our innovative, interdisciplinary, and nationally recognized team approach.

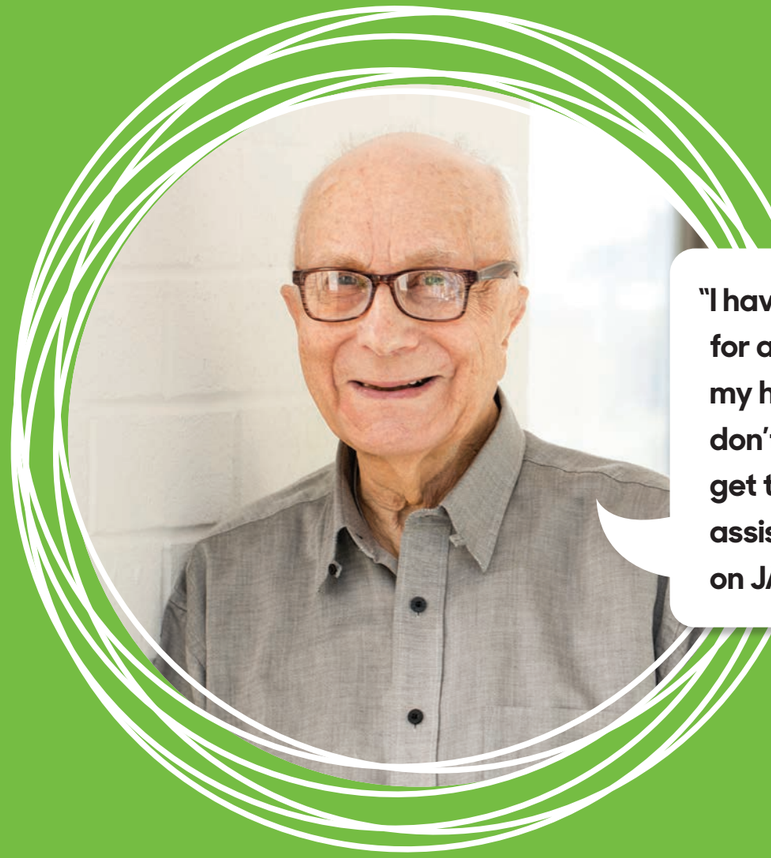
* names changed to protect privacy

"Like many of the cases we work on at JASA, this case was extremely complicated. Mr. and Mrs. N were completely blindsided by their daughter-in-law. They felt completely helpless when they finally discovered they had been victims of fraud. They were distraught, overwhelmed, and seeking justice when we first met with them to take their case. We are extremely grateful for the opportunity and resources to help Mr. and Mrs. N stay in their home and community, and so very happy that everything worked out in their favor."
– DIANNE O. WOODBURN, ESQ.
LEGAL SERVICES FOR ELDER JUSTICE





HEAR FROM JASA ATTORNEYS ABOUT THE LEGAL CHALLENGES THEIR CLIENTS FACE



"I have been coming to JASA for a long time. It's part of my home. It's great that I don't have to go very far to get there. Whenever I need assistance, I know I can rely on JASA!" - GREGORY



HEAR FROM RESIDENTS AT JASA'S NATURALLY OCCURRING RETIREMENT COMMUNITIES

Naturally Occurring Retirement Community (NORC) Program

Gregory was born in Ukraine. He married his wife in 1959. Together, they have two sons, four grandchildren, and five great-grandchildren. Gregory spent many years working as a project manager at a ship institute in Kyiv before moving to Coney Island in 2000. In his spare time, Gregory enjoys listening to classical, jazz, Yiddish, and Klezmer music. He is currently writing a memoir of interesting stories from his life.

Gregory and his wife joined a JASA Naturally Occurring Retirement Community (NORC) in his building over 20 years ago. They began coming to events and activities together. They were married for 61 years when she passed in 2020. JASA staff checked up on Gregory, and encouraged him to continue being involved.

He has been able to create and maintain very strong relationships with the staff members at the NORC as well as the other community members. He takes the time to volunteer at his NORC, bringing food from pantry distributions to members who cannot make it in-person. JASA staff also helps Gregory with paperwork and answers his questions about benefits and entitlements. He says that he would recommend JASA - the staff take the time to engage with and support their clients.

JASA embraces the NORC (Naturally Occurring Retirement Community) model as an effective community-based partnership approach to help adults age in place and strengthen the neighborhoods in which they live. Services include individualized social work assistance and nursing support, group programming, intergenerational events, and volunteer and leadership opportunities.

3,504
MEMBERS

3,395
ACTIVITIES OFFERED

148
COMMUNITY VOLUNTEERS

CRITICAL NEEDS:

- SOCIAL CONNECTION
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME
- PROTECTION FROM ABUSE AND NEGLECT

Community Health

195
PARTICIPANTS

95%
INCREASED PHYSICAL ACTIVITY

94%
NOW EAT HEALTHIER

92%
USED TECHNIQUES TO PREVENT FALLS AND IMPROVE BALANCE

TYPES OF REFERRALS:



1,208 FOOD
456 LONELINESS
346 TRANSPORTATION
160 UTILITIES
158 CHRONIC PAIN

CRITICAL NEEDS:
- SOCIAL CONNECTION
- PHYSICAL & MENTAL HEALTH

Carmen was born in Puerto Rico and now lives in the Bronx. She is a breast cancer survivor and has had several health complications. Carmen has one daughter and one grandson, but they live far away. A few years ago Carmen started attending her local JASA older adult center. She enjoys going to various classes - computers, exercise, painting - and the monthly parties.

Carmen goes above and beyond volunteering at the center. She became more involved this year by joining JASA's Chronic Disease Management leader training. She learned how to teach her friends at the center about how to manage diseases such as diabetes and arthritis. Because she speaks both Spanish and English and shares her own experiences and challenges, many of the seniors feel comfortable talking to her and asking her questions. She helps them learn how to manage their health on their own. As part of the program, the seniors look at the food that they buy and learn how to read labels. The classes help them stay healthy and avoid going to the hospital.

JASA offers several programs that focus on Community Health. These include: (1) JASA's Chronic Disease Management program which uses a peer-to-peer model to train individuals with diabetes, high blood pressure, pain, and other chronic conditions to manage their own illnesses and teach these skills to their peers in the community; (2) JASA's Social Determinants of Health (SDoH) program which provides social needs screening and navigation to connect clients to appropriate community resources; and (3) JASA's Dementia Care program delivered in partnership with the Montefiore Center for Excellence in Alzheimer's Disease (CEAD) which provides comprehensive health and social care to older adults living with dementia and their caregivers.



"Through this program, I have taught people how to take their medicine. Some people I meet with are diabetic, and they don't realize all of the instructions that come with taking their medicine. We also show them how to read nutrition labels and to take care of their health." — CARMEN



HEAR FROM RAY, A COMMUNITY HEALTH NAVIGATOR



"JASA has an excellent team. The psychologists are awesome and the therapists are very talented. My SCC social worker has been unbelievable. There are programs I never would have known about without their help. I owe my well-being to JASA." **– ELVIN**



MEET JANE, SENIOR COMMUNITY CONNECTION CLIENT AND WORLD FAMOUS TAP DANCER

Senior Community Connection (SCC)

Elvin was born in the Bronx and was diagnosed with Type 1 diabetes as a child. He is currently divorced with one daughter, two grandsons, and one great-grandson. He studied karate for over 40 years and is a seventh degree black belt, and he also loves music and photography.

His severe illness affected his employment, and losing his job affected his self-worth. He was connected to JASA for mental health support, and when he had issues with insurance coverage, his therapist referred him to JASA's Senior Community Connection (SCC) program. The social worker helped him apply for Medicaid, and after he was declined a few times, she set him up with another insurance. He is now receiving the medical care he desperately needs.

The SCC team also provided Elvin with pastoral counseling and nursing assistance. They purchased a laptop for him to schedule his appointments. In addition, Elvin had issues in his apartment, specifically, with his ceiling collapsing in his kitchen. The social worker helped him find someone to make repairs. He says his social worker is always looking out for the best interest of the clients and is "unbelievable" in how she goes out of her way to help seniors.

JASA's Senior Community Connection program offers short-term intensive case management, including comprehensive in-home or in-office assessment, service planning and connection to assistance, benefits and entitlements, and other relevant interventions by social workers, case managers, a registered nurse, and a pastoral counselor.

533
CLIENTS

35%
OVER THE AGE OF 80

TYPES OF ASSISTANCE PROVIDED:

318 SHORT-TERM COUNSELING

136 INFORMATION AND REFERRAL

95 BENEFITS/ ENTITLEMENTS

66 PASTORAL COUNSELING

36 NURSING SERVICES

CRITICAL NEEDS:

- SOCIAL CONNECTION
- ECONOMIC SECURITY
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME

Care Transitions

3,014
PATIENTS

11
LANGUAGES SPOKEN BY STAFF

62%
RECEIVED HOME VISITS

98%
RECEIVED INTENSIVE PATIENT EDUCATION ON HOW TO MANAGE THEIR HEALTH CONDITIONS

95%
RECEIVED NEEDED MEDICATION SUPPORT

CRITICAL NEEDS:
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME

Junior was born in Barbados. He was working in business management when he met his wife, and together they share three children. Junior loves sports – including football, basketball, and soccer – and he used to run track in high school. He now enjoys exercising with his wife, and going for walks in nature.

A few years ago, Junior was diagnosed with prostate cancer. He then contracted sepsis secondary to a GI infection and was hospitalized. There was a lot of medical terminology being used that Junior wasn't familiar with. This made it hard for him to understand the hospital discharge instructions. With his medical condition, Junior had to stop working, which impacted his family's finances.

The hospital connected him with JASA's Care Transitions team. One of JASA's international medical graduates visited him at home and provided intensive patient education in plain and understandable language, answered his questions, assisted with his medications, and instructed him on how to take his vital signs and use assistive devices like a shower chair properly. JASA helped Junior and his wife apply for benefits, and referred him for help with rent payments. Junior says he really appreciates the comprehensive and compassionate care provided by JASA.

JASA's Care Transitions program helps high-risk patients transition from hospital to home, with the goal of preventing avoidable hospital readmissions. JASA partners with hospitals and health plans to provide targeted interventions that offer the clinical and social support each individual needs to live at home while staying healthy. The program is led by international medical graduates, who have gone to medical school abroad. JASA emphasizes cultural understanding, in-language communication and building trusted relationships.



"After my surgery, JASA was there when I needed help understanding my health condition and follow-up care, and how to cope with my illness. They helped me to access benefits and fill out essential paperwork. Most importantly, JASA was there to support me in achieving what matters most to me: I want to get healthy so I can spend time with my family." – JUNIOR



LEARN MORE ABOUT HOW JASA IS PROVIDING KEY HEALTH SERVICES TO SENIORS RECENTLY IN THE HOSPITAL



"I am very happy with JASA. The JASA staff help me get transportation to go to the doctor and are there to talk if I have a problem. They take good care of me and are concerned about what their clients need." – MARIE



LEARN MORE ABOUT THE HEALTH HOME PROGRAM

Health Home

Marie was born in Haiti and came to New York when she was 19 years old. Her parents passed away when she was very young, and she was raised by her Godmother, who supported her dream to move to the United States. She's explored a few different careers, including childcare and working at a salon. Marie has one son who is 33 and lives with her. He works with computers, and is Marie's main caregiver.

Marie has many health concerns including hypertension, hypothyroidism, asthma, hypercholesterolemia, depression, and bipolar disorder. She also has allergies to many common foods such as nuts and corn, so she is very careful about what she eats. In 2022, Marie had a severe allergic reaction which sent her into a coma for two weeks. While she was in a coma she had a stroke. As a result, the left side of her body is weak. She has trouble getting around and uses a walker. The coma also impacted Marie's speech and her ability to breathe correctly.

Marie's insurance connected her to JASA's Health Home program in September 2022. JASA staff has helped Marie with applying for rental assistance, coordinating transportation and medical appointments, receiving medically-tailored home-delivered meals, connecting with an allergy specialist, and more. Marie is very grateful to JASA because she says the staff take the time to listen and understand her needs.

JASA's Health Home program is for individuals that have Medicaid and two or more chronic health conditions. When clients are enrolled, a care plan is created and staff work closely with the client to complete the plan, which evolves with the client's needs.

118
CLIENTS

81%
RECEIVED ASSISTANCE WITH TRANSPORTATION

64%
RECEIVED ASSISTANCE WITH PRIMARY CARE APPOINTMENTS

49%
RECEIVED FOOD AND NUTRITION REFERRALS

CRITICAL NEEDS:

- PHYSICAL & MENTAL HEALTH
- FOOD SECURITY
- SAFETY AT HOME
- SOCIAL CONNECTION

Palliative Care Supportive Services

603
CLIENTS

759
PROFESSIONALS TRAINED

294
RECEIVED NURSING SERVICES

303
RECEIVED CAREGIVER SUPPORT

146
RECEIVED TRAUMA COUNSELING AND CRISIS SUPPORT

477
ASSISTED WITH ADVANCED CARE PLANNING

CRITICAL NEEDS:

- PHYSICAL & MENTAL HEALTH
- ECONOMIC SECURITY
- FOOD SECURITY
- SAFETY AT HOME

Bob met his wife Maryanne at a friend's wedding. Their friends had been wanting to set them up for a while, and while they initially resisted, they clicked right away. Bob and Maryanne traveled the world together. Maryanne taught dance, and Bob was a banker with Chase Bank for over 20 years. Together they had three children, four grandchildren, and now two great-grandchildren. They were married for 58 years before Maryanne passed away.

When Maryanne was diagnosed with cancer, she experienced a lot of pain and anxiety. Bob and Maryanne reached out to JASA's Palliative Care program for help. The social worker met with Maryanne, helping her work through the pain she was experiencing. Bob says she had a way of reaching Maryanne and helping her as she was dying.

After Maryanne passed, Bob experienced terrible grief. The same social worker helped him work through the sadness and heartbreak. Bob says the social worker was his "savior." She taught him how to cope with the memories and helped him to start enjoying life again.

JASA Long Island Center for Dignity and Support (LICDS) provides person-centered, trauma-informed care for clients coping with serious or advanced illness, end-of-life issues, aging, caregiver support and those facing challenges related to social determinants of health. LICDS provides counseling, care management, spiritual care, information and referrals, entitlements counseling, care coordination, advance care planning, and assistance in navigating the healthcare system for timely and appropriate care. Delivered by an interdisciplinary team, interventions are done by palliative care social workers and a registered nurse.



"The JASA staff I met with are just wonderful. You have to have a calling to do this kind of work. And they helped me get back to my life. I thank JASA for getting me back out there so I can enjoy my grandchildren. It's becoming a good life again." – BOB



READ AN ARTICLE ON DEALING WITH GRIEF DURING THE HOLIDAYS, FROM PROGRAM DIRECTOR LORI HARDOON



"I get such a good feeling from her and really everyone at JASA. It's really great having someone I can just be open and joke around with." – ANGEL



"As humans, we're supposed to be connected, to connect soul to soul." – OVETTE



CHECK OUT PHOTOS FROM JASACHAT SENIORS AND THEIR MATCHES

JASAChat

Angel "lucked out" with his wife of 41 years, and the beautiful family they've built together in the Bronx. He worked at New York City Housing Authority (NYCHA) for more than 17 years, but after a stroke disabled his left side, he retired. Angel still walks as much as possible, despite his chronic pain. He now suffers from severe anxiety. He used to say he didn't need the help, but he realizes now that he does - his wife takes care of him and his mother-in-law - and he wants to do anything he can to take something off of her plate.

Ovette was a caregiver for her parents for 32 years. She had to leave college to care for them; her father had dementia and her mother had Alzheimer's disease. Writing has always been her passion, and she's currently taking a poetry class. As a chaplain and a natural giver, volunteering to help others is her calling.

Angel and Ovette were matched through JASAChat in March 2024. As they started speaking every week, Angel began to look forward to her call. Ovette gives him the chance to be free to talk about anything in his heart. He can talk about his ailments with her without feeling like he's burdening his wife. Ovette encourages him to advocate for himself and gives him the strength to believe in his voice.

JASAChat was launched in March 2020. What started out as a three month time commitment has led to matches celebrating their 4+ year JASAChat anniversaries. Real, long-lasting friendships have formed through the program. Older adults have also felt empowered by having a positive impact on their matches' lives.

565
MATCH PARTICIPANTS SUPPORTED

29
MATCHES HAVE BEEN CHATTING FOR MORE THAN 4 YEARS!

95%
OF SENIORS SAID THAT CHATTING WITH THEIR MATCH IMPROVED THEIR WELL-BEING

91%
OF MATCHES HAVE BUILT A STRONG FRIENDSHIP

96%
OF VOLUNTEERS SAY THEIR MATCH HAS A POSITIVE IMPACT ON THEIR LIFE

88%
OF SENIORS SAY THEIR MATCH HAS A POSITIVE IMPACT ON THEIR LIFE

CRITICAL NEEDS:
- SOCIAL CONNECTION

Sundays at JASA

250
STUDENTS

386
CLASS SESSIONS

48
UNIQUE CLASSES OFFERED

98%
APPROVAL RATE

26
CROSSWORD PUZZLES PUBLISHED IN THE *NEW YORK TIMES*

CRITICAL NEEDS:

- SOCIAL CONNECTION

Muriel grew up in Brighton Beach. Her father was in the garment business, and would bring home fabric at night. She would tell him how things should look and what patterns were best. After high school, she started her own thriving career in the garment industry. She traveled all over the world, enjoying her time exploring various styles with other fashion-minded people. Muriel is an amazing storyteller, always up for a good laugh, and has a positive attitude about life.

At 99 years old, she now lives in Kips Bay. She's close with her grandchildren, but they live all around the country. When she retired, she wanted to go back to school. She discovered Sundays at JASA ten years ago, and has been taking classes in art, film, creative writing, and acting. She takes the bus by herself to attend classes on Sundays. She's built strong friendships, and she cherishes those connections - on class days, they eat lunch together between lectures, and other days she hosts them for pizza parties in her building's garden.

Through Sundays at JASA, Muriel was connected to other JASA services, including JASAChat. She's enjoyed weekly conversations with her match Miles for more than four years, and together they've celebrated multiple milestones including birthdays, holidays, and his wedding.

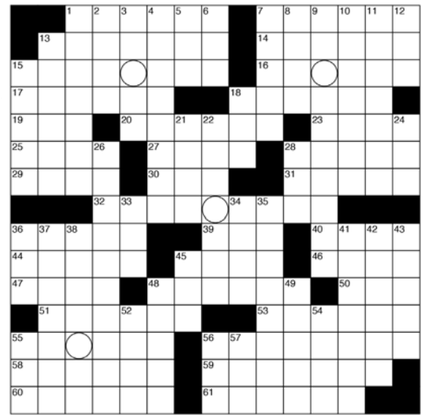
JASA engages adults age 55+ who are seeking stimulating and fun ways to pursue learning through Sundays at JASA, our signature college-level continuing education program. Sundays at JASA offers a variety of courses and lectures, with instructors from the worlds of politics, the arts, media, and more.



"I had always wanted to go back to school. When I retired, I was excited to find Sundays at JASA and take classes. I enjoy the art class and making new friends!" — MURIEL

The New York Times X JASA

Natan Last and Sundays at JASA Crossword Class
Edited by Will Shortz
January 22, 2025



CHECK OUT PHOTOS AND VIDEOS FROM OUR SUNDAYS AT JASA STUDENTS AND INSTRUCTORS



"I don't know what I would do without JASA case managers. They came to see me when I was in the hospital. They were always there for me." – KATHERINE



HEAR FROM STAFF ABOUT HOW THEY PROTECT THE MOST VULNERABLE SENIORS LIKE RONALD

Adult Protective Services (APS) and Community Guardian Program (CGP)

Katherine describes herself as a "music fanatic." She loves all of it, from classical music to rock and roll – and enjoys going to parks, museums, and libraries. She is now a widow. Her husband passed away very suddenly a few years ago, as did her daughter.

Katherine has manic depressive disorder and bipolar disorder. She says some days are happy, some days are sad, and some days she wants to cry. She has been admitted to the hospital over 20 times. Katherine also has a history of substance abuse, and has participated in rehabilitation services to deal with these issues.

Katherine was behind on her rent and bills, and was at risk of being evicted. That's when she was connected to JASA's Adult Protective Services program. JASA's case managers connected her with resources to help her manage her finances and pay her bills on time. They connected her with home care and mental health services. Through frequent check-ins, JASA staff also helped Katherine get transportation and provided her with a new mattress. Katherine is very thankful for all of the assistance from JASA.

JASA has two programs that help safeguard the frailest and most vulnerable New Yorkers: Adult Protective Services and the Community Guardian Program. APS is called into crisis situations where an adult's safety is at risk due to complications caused by isolation, exploitation, loss of physical health and/or mental alertness. The court appoints JASA's CGP to the legal role of guardian for those who have been judged incapacitated and have no family or friends who are able or willing to take on the role. CGP provides legal assistance, financial management, and social services.

1,646
APS CLIENTS

591
CGP CLIENTS

8,783
HOME VISITS BY APS

3,850
IN-PERSON VISITS WITH CGP CLIENTS

2,544
PHONE CALLS MADE TO CGP CLIENTS

CRITICAL NEEDS:

- ECONOMIC SECURITY
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME
- SECURE HOUSING
- PROTECTION FROM ABUSE AND NEGLECT

NYC Benefits

156
CLIENTS

NYC BENEFITS SERVICES:

106 SNAP APPLICATIONS AND REPLACEMENT CLAIMS

15 COOLING ASSISTANCE

13 MEDICAID APPLICATIONS

22 SCREENINGS IN PROGRESS

CRITICAL NEEDS:

- ECONOMIC SECURITY
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME

Biswajit is 65 years old and had a thriving business in Bangladesh until it all came crashing down. His family was persecuted for being Hindu, and he applied for and received asylum in the United States. He lost all of his money and property, and became a driver in New York City. In January 2022, Biswajit was involved in a hit-and-run accident that left him hospitalized. He now suffers from constant pain in his spine.

His doctor warned him that continuing to drive would cause paralysis. He tried to find other jobs, but the pain made it hard for him to perform physical labor. Without income from a job, Biswajit was unable to pay his rent. His landlord brought him to court and tried to evict him.

Biswajit was referred to JASA and connected to the NYC Benefits program to help him apply for an emergency grant to stop his eviction. NYC Benefits helped him get a grant of over $21,000 to cover his back rent and also is helping him apply for the Senior Citizen Rent Increase Exemption (SCRIE) program to freeze his future rent costs. Biswajit is now secure in his home and appreciates JASA's assistance.

JASA's NYC Benefits connects older adults to public benefits and entitlements, ensuring that they can access and maintain critical support. Through intensive case management, NYC Benefits assists seniors with eligibility screening, documentation gathering, application assistance, and follow through until benefits are successfully secured or reinstated.



"I could not pay my rent. JASA came to help me. They have done so much for me." – BISWAJIT



LEARN MORE ABOUT PUBLIC BENEFITS AND ENTITLEMENTS

Help Center

6,074
CALLS FOR ASSISTANCE

563
LIVE CHATS

TYPES OF CALLERS:



50% OLDER ADULTS
26% FAMILY AND FRIENDS
24% PROFESSIONALS AND OTHERS

TYPES OF SERVICES MOST REQUESTED:

1,561 MEALS
937 LEGAL SERVICES
825 HOUSING
487 ELDER ABUSE
376 MENTAL HEALTH

CRITICAL NEEDS:

- ECONOMIC SECURITY
- FOOD SECURITY
- PHYSICAL & MENTAL HEALTH
- SAFETY AT HOME

The Sally and Henry Pearce Help Center is a free consultation service that answers inquiries from older New Yorkers, their adult children, concerned family members, neighbors, friends, and professionals. The Help Center is an entry point for individuals seeking practical information and guidance on resources to support older adults as they age in place. Using a holistic approach, JASA provides referrals within the organization as well as connects seniors with other available services.

Do you or an older adult in your life need assistance? We are here to help. Please reach out to JASA's Help Center at 212-273-5272 or help@jasa.org. We are available seven days a week and also offer live chat on the JASA website.

FREQUENTLY ASKED QUESTIONS:

1. I can't afford my rent; how can you help me?
2. I'm about to be evicted, do you have emergency housing?
3. I'm having a problem with my landlord and I need legal advice.
4. I need to create/update my will, can a lawyer help/advise me?
5. I was denied Medicaid home care hours and I need assistance to appeal, can you help?
6. It is getting harder for me to _____, how can I get help at home?
7. My neighbor gets your meals, can I get them too?
8. Are meals financially based?

Volunteers

JASA's volunteers share their energy, time, and kindness with the seniors we serve. From the kids in the JASANextGen program to our corporate volunteers and the individuals in JASAChat, we are grateful for the enthusiasm and joy they give to older New Yorkers.

CORPORATE VOLUNTEERS

JASA is grateful to our corporate partners for their incredible support. Our corporate friends host team-building events and create care packages that support JASA seniors. Their generosity is instrumental in delivering impact in the communities we serve.













JASANEXTGEN

JASANextGen is an intergenerational volunteer program to educate today's youth on issues relating to older adults. JASANextGen Teens (ages 12-17) and Young Leaders (ages 18-22) learn about critical issues facing the senior community, and have the opportunity to develop customized internships and leadership projects. JASANextGen Junior members (ages 8-11) engage in virtual game nights with JASA seniors. All groups join at quarterly in-person Family Days, building meaningful relationships with the seniors we serve. Thank you to our NextGen families for helping us provide social connection.













EMERGING LEADERS COUNCIL

The Emerging Leaders Council is a new volunteer initiative engaging up-and-coming leaders across different fields with our efforts to support older adults. Members of the Emerging Leaders Council are trailblazers in fields including corporate social responsibility, sports, advertising, finance, real estate, healthcare, and more. Thank you for your dedication to the senior community.









Supporters: JASA Donors

JASA is grateful to all public and private funders who invest in the fulfillment of our mission. Below we recognize individuals, corporations, foundations, and other private donors who provided unrestricted gifts, programmatic support, sponsorships, in-kind gifts, and bequests during the fiscal year ending June 30, 2024.

*** JASA donor for 5+ years** **△ of blessed memory**

PLATINUM
$2.5 Million +

UJA-Federation of New York*

SILVER
$500,000 +

Mother Cabrini Health Foundation*

The Harry and Jeanette Weinberg Foundation, Inc.*

BENEFACTORS
$100,000 +

David Berg Foundation*

Estate of Jack Bernstein

Charitable Lead Annuity Trust Under the Will of Louis Feil*

FJC – A Foundation of Philanthropic Funds*

Iris & Saul Katz Family Foundation*

New York Community Trust*

The Fan Fox and Leslie R. Samuels Foundation, Inc.*

ASSOCIATES
$50,000 +

Edith C. Blum Foundation, Inc.*

Enid and Leonard Boxer*

The Marvin H. Davidson Foundation*

Elaine and David Gould*

Patricia F. Green*

The George Link, Jr. Foundation, Inc.

Sephardic Foundation on Aging

Martin and Susan Siroka*

MEMBER
$25,000 +

Dreitzer Foundation, Inc.*

Herman B. Golub Charitable Trust*

David Hildes*

Henry and Lucy Moses Fund, Inc.*

Ruth Perelson, Lila Adwar, and Family*

Sunshine Foundation

LEADER
$10,000 +

Zeke Alenick Charitable Trust

Nishana N. Armour

Sandra Atlas Bass and Edythe & Sol G. Atlas Fund, Inc.*

Stuart and Lauren Bell

Sabine Charles and John Kwamya

The Commonwealth Fund*

Congregation Emanu-El of the City of New York*

Deloitte*

Victoria L. Dolan and Christopher E. Sager

Jessica Feder Mantel and Alan Mantel*

Martin Halbfinger* △

Mark R. Imowitz*

Katten*

Kinkead v Humana

Lori and Elliot Kloper

Pinchas and Zeldie Lev

Eric and Samantha Levine*

Cindy and Matthew Mark

Henry Nias Foundation Inc.*

Paramount Global*

Moses L. Parshelsky Foundation*

Linda and Norton Rosensweig*

Betsy and Edward Schiff and Jim and Helene Lawrence*

Slomo and Cindy Silvian Foundation*

Jerry Speyer/ Tishman Speyer*

Eleanor Wagner*

Michele S. Warman and Larry Hirschfield

Judith West*

Corinne Winston and Joseph Rubin*

Anonymous*

Anonymous*

PARTNER
$5,000 +

Jeannie Blaustein and Peter Bokor*

Bloomberg*

Chicago Title Insurance Company*

deKay Foundation*

Eric and Pam Greenhut*

Patricia Kander

Kasirer LLC

The KRE Group*

Fay J. Lindner Foundation*

Susan and Morris Mark*

Nixon Peabody LLP*

Olshan Properties

Pemmil Affordable LLC*

Phoenix Realty Group LLC

Nancy and Martin Polevoy*

Joan Poster

Robyn Rapoport and Ken Spero

Related Companies

The Richman Group Development Corporation

Rockport Mortgage Corporation*

Bonnie D. Rosenberg and Joseph Zimmerman*

Suzanne Schecter and Todd Ruback*

Schulte Roth & Zabel LLP*

Scott and Jamie Seligsohn

Shiseido Americas*

Florin and Howie Silberstein*

Vesta Healthcare

Sandra and Stanford Warshawsky

Anonymous*

Anonymous*

Anonymous

Anonymous

SUPPORTER
$2,500 +

The Arker Companies*

Atlantic Development Group*

Jana and Thomas Bergdall

Adrienne Brecher

Madeline and Howard Cohen*

The Durst Organization*

Viviana and Mario Epelbaum*

Gallagher Benefit Services*

GFP Real Estate*

Katherine K. Goldsmith*

Sherwood Guernsey

Hawkins Delafield & Wood LLP

Hudson Housing Capital*

Jonathan Rose Companies

Rabbi Abraham & Shirley Kelman Charitable Foundation

David Kimmel Foundation*

Klearview Appliance*

L&L Holding Company, LLC*

Andrea and Jeffrey Landes*

Ruth and Sid Lapidus*

Carol Leibner*

David W. Levinson*

Levitt & Boccio, LLP*

Jeffrey Litwin

David A. Ludwig

Magnusson Architecture + Planning P.C.*

Maimonides Medical Center*

Elayne and Barry Moss*

Michael A. Palma*

Elaine and Simon Parisier*

Phipps Houses*

Pollack-Olanoff Family Fund of UJA-Federation of New York*

United Way of Long Island*

Beth and Leonard Wilf*

FRIEND
$1,000 +

Heidi Aronin*

Artimus Construction*

Sybil and Simmy Bank*

Rhea Blackwood Foundation*

Angela Warnick Buchdahl

Cannon Heyman & Weiss, LLP

Bernard and Michelle Carr*

CenterLight Healthcare

PACE*

Alan Cohen and Robert Bank*

CTA Architects P.C.

Douglaston Development LLC*

Penny and Roy Feldman*

Jeffrey M. Fine

Kirsten and Jerrell Fisher

Forsyth Street Affordable Housing*

Wayne Francis

David J. Freund

Joseph L. & Ray L. Freund Foundation

Glen Oaks Philanthropic Fund*

Dini and Michael Golden*

Danielle and Hayim Grant

Adam Gross

Isaac Hardoon

Kathryn Haslanger and Gordon Berlin*

Karen and Slava Hazin*

Pamela and Jon Henes

Hirschen Singer & Epstein LLP*

Estate of Ruth B. Hirsch

Bob Horne and Laurie Lindenbaum*

Miriam and Steven Hyman*

Joy Construction & MADDD Equities*

Keep Them Safe Foundation

Andrea Kretchmer*

Richard Laufer

Legacy Office Solutions*

Brenda and Burton Lehman*

Nancy Lerner*

The Levine Family Charitable Trust*

Martin Lifton*

Debra and Anthony Magnone*

Sharon Makowsky and Stephen Flug*

Lizzy Markus

MDRT Foundation

Lisa Mednick Owen and Steve Owen*

Zelda Meisels Trust

Metzger-Price Fund, Inc.*

Susan and Jeff Mittleman

Jon Morales

Nan J. Morrison*

Mountco Construction and Development Corp.

Mutual of America*

Samara and Daniel Newman

Susan O'Connor*

Park Tower Group

Liz and Robert A. Peck*

Linda Pellegrino

Lois Perelson-Gross and Stewart Gross*

ProPac Marketing, Silvia Vargas*

Sheila Rabinowitch*

Dr. Morton and Rosalie Rapoport

The Family of Gordon Rich*

Kristine M. Rogers*

Tara Rosenblum

Royal Abstract*

San Buena US Inc.

Ian Sax

Lisa and Lee Schalop*

Ivy and Marvin Schildkraut

Judith Selig Rubenstein

Randi and Sam Siegal

Florence Siegel and Jerry Block*

Terry Singer

Roger Strong*

Lucinda and Andrew Sussman

Philip Tarascio, LSG Systems Group

United Healthcare*

VillageCareMax

Fredda and Bruce Vladeck*

Phyllis and Murray Warschauer*

Watch Guard 24/7, LLC

Xenolith Partners LLC*

Patrick Yacono

Sigety Yon Charitable Fund

Sherrie Zacharius and David O. Levine

Anonymous*

Anonymous

CONTRIBUTOR
$500 +

AARP*

Elizabeth Adler

Meghan Altidor

Amsted Industries Foundation*

Alan Appelbaum*

Aquant

Lana Aron and Gregg Adwar

Georgette Bennett and Leonard Polonsky*

Bruce Berger

Eileen and Howard Berkman*

Tammy and Charles Brass*

Jill and Jared Braunstein

Bright Power Inc.

Faye and David Brooks

C3 Creative LLC

Juan Cepeda

Daniel Chazen

CityScape Engineering

David I. Cohen

Betty and Stuart Cotton*

Curtis + Ginsberg Architects

Alton Davis

Carole and Richard Eisner*

Dillon Erb

Explorer Security Services*

Robert Fabrikant*

Cooper Fallek

Deborah Farfel
Frieda Fogel*
Carlene Fowler
Lainey Friedman Fallek and Andrew Fallek
Merle Gross Ginsburg*
Michele Godfrey*
Susan and Phil Gold
Brett Goldberg
Joli and Adam Golden
Stacey and Amir Goldman
Deedy and David Goldstick*
Sylvia and Stanley Graber
Camille Greenwald
Linda and Barrett Gross*
Aleksandr Guzband
Matthew Haimowitz
Jennifer Harris
Molly Haywood
Jennifer and Andrew Hoine
Erin Hurley*
Marie-Laure Ilie
Alan Jaffe
Christopher Jones
JS Construction Group, Inc.
Eric Keifer
Rachel and Mark Klein*
Sheri and Roy Lapidus
Ellen V. Lehman
Joan M. Leiman*
Meredith Levine
Ruth Levine
Arlene and Jack Linder*
Lee Lowell*
Jack S. Lusk*
Daniel Martin
Lauren and Dan Medalie*
Susanna Mitchell
Sherie Moalemzadeh
Marnie Naiburg-Smith and Jeffrey Smith
Laurie Nelson
Sean O'Neill

Debbie and Marc Paley*
Mary and Vladimir Piverger
Saul Raw
Sofya Reshansky*
Lauren and Peter Resnick
Cari Robinson
Alan Romm
Eric and Laurie Roth*
Linda and Rob Rothman
Alana Rubenstein*
Richard Scharf and Dana Golding*
Jerry Scheck
Jill Schwartz
Kayla and Benjamin Segal
Janean Shahied
Shaub Ahmuty Citrin & Spratt
Vivien and Michael Shelanski
Richard Smolin
Laurie Sullivan
Tamar and Joseph Tait
Elizabeth Portland and Thomas Toce
Type A Real Estate Advisers LLC*
Gary Uffner
Gary and Carolyn Wartels
Larry Wei*
Judy and Marty Weinberg*
David Weinstein
Jacqueline and Scott Weisblum*
Peter Weiss
Allister Wesson and David Lesser*
Judith and Roger Widmann*
Maggie Wolk
Aaron Yowell

DONOR
$250 +

AMA Janitorial Supply*
Mary Beth Polek and Ethan Auslander

Alvin Berk*
Alex Bespechny
Alan Blondman
Regina and Robert Bove*
Kimberly Breger
Hillary and Michael Breit
Brian Caisman
Julia Casteleiro
Charles Financial Strategies LLC
Jeff Chase
Jessica Cherepski
Louise Cohen
Jean Davis
Laura Eckstein
Peggy and Jim Edelson*
Artie and Secky Finfer Endowment Fund*
Steven and Stephanie Garten
Denise Gellis
Jennifer and David Glick*
Jason Glick
Karen Golden and Robert Berger
Ruthe and Ronald A. Golden*
Goldman Sachs*
Barbara and Harvey Golubock*
Google
Lana Goykhberg
Elisa and Clint Greenbaum*
Dana Grossblatt and Alan Comroe
Arlene Heller
Sarah and Thomas Janover*
Ilana Kameros
Carolyn and Dan Kane
Marcia Kaplan-Mann*
Beth and Jonathan Kern
Jay Kobak
Melissa Lader
Kamala Lakhdhir
Phyllis and Richard Lambert*

Maureen and Stewart Lande
Nancy Lascher
Terri Levin
Myra Levine Harris
Carol Maskin Schachter and David Maskin Schachter
Rainey Miller
The Millman Family*
Iris Nelson-Schwartz*
Anita and Kevin Nordal*
Nouveau Elevator Industries LLC*
NYU
Tricia Pantzer
Benjamin Polen
Andrea and Andy Potash*
Gail Prusslin
PwC*
Sarah J. Quigley
Tal Raeside
Margo Rappoport and Michael Emont
Madeline Reicher
Norman Reiss
Donna Renella
Sheila and Jerry Rosenkranz*
Elizabeth Ross
Lilli and Jonathan Roth*
Martin Sage
Frances Scalisi
The Honorable Charles E. Schumer and Iris Weinshall*
Rena Shadowitz
Kavita Sharma
Joyce Marie Somerville
Lisa and Gary Strauss
Mark Taub
Tropham Foundation*
Silvia Vargas*
Michael Vogel
Michael Wolf*
Jeffrey Yager*
Anonymous

Legacy Society

JASA gratefully acknowledges those supporters who have decided to help us as an organization, and the seniors in need of our services, by making bequests and other planned gifts to the agency. Members of the Legacy Society are ensuring that JASA has the strength, capacity, and funding to enable aging adults to remain in the community with dignity now and for generations to come. In this section we gratefully acknowledge those who have informed JASA of their intent to support us through a bequest or other planned gift:

Steve Argule
Sanford Evans
Arkady Fridman
Nancy Greene
Eric Greenhut
David Hildes
Mark R. Imowitz
Marcia Kaplan-Mann
Saul Katz
Nan J. Morrison
Ruth Perelson
Martin Siroka
Anonymous (3)

PROUD PARTNER UJA Federation NEW YORK

A Special Thanks to UJA-Federation of New York

As a beneficiary agency of UJA-Federation of New York, JASA receives core funding and other critical resources that advance our shared mission each and every day. We gratefully acknowledge their support, generosity, and partnership.

Emerging Leaders Council

CO-CHAIRS
Daniel Chazen
Brett Goldberg

MEMBERS
Chunjee Bell
Caitlin Corcoran
Allissa Cummings
Emily Egan
Bria Feliu
Scott Gutnick
Alice Ping
Sheley Riester
Gabriel Rosen
Andrew Roth
Alana Rubenstein
Kydee Williams

Supporters: Elected Officials

JASA recognizes the following elected officials for their generous support of JASA's programs and services through their invaluable partnerships in the communities we serve, as well as through discretionary funds and Council Initiatives. These funds allow JASA the flexibility to enhance programs available to older adults beyond the concrete services provided in government contracts. Funds help support cultural arts, entertainment, exercise, education, group outings, and special events.

Hon. Adrienne Adams
Speaker, New York City Council

Hon. Joann Ariola
New York City Council Member

Hon. Diana Ayala
New York City Council Member

Hon. Chris Banks
New York City Council Member

Hon. Eric Bottcher
New York City Council Member

Hon. Gale Brewer
New York City Council Member

Hon. Selvena Brooks-Powers
New York City Council Member

Hon. Amanda Farías
New York City Council Member

Hon. Vanessa Gibson
Bronx Borough President

Hon. Jennier Gutierrez
New York City Council Member

Hon. Carl Heastie
Speaker, New York State Assembly

Hon. Brad Hoylman-Sigal
New York State Senate

Hon. Crystal Hudson
New York City Council

Hon. Kristin Richardson Jordan
New York City Council Member

Hon. Ari Kagan
New York City Council Member

Hon. Linda Lee
New York City Council Member

Hon. Mark Levine
Manhattan Borough President

Hon. Kristy Marmorato
New York City Council Member

Hon. Mercedes Narcisse
New York City Council Member

Hon. Vickie Paladino
New York City Council Member

Hon. Stacey Pheffer Amato
New York State Assembly

Hon. Keith Powers
New York City Council Member

Hon. Lincoln Restler
New York City Council Member

Hon. Antonio Reynoso
Brooklyn Borough President

Hon. Donovan Richards
Queens Borough President

Hon. Kevin Riley
New York City Council Member

Hon. Linda Rosenthal
New York State Assembly

Hon. Rafael Salamanca, Jr.
New York City Council

Hon. Jessica Scarcella-Spanton
New York State Senate

Hon. Sandra Ung
New York City Council Member

Hon. Inna Vernikov
New York City Council Member

Board of Trustees

(July 1, 2023- June 30, 2024)
*of blessed memory

PRESIDENT
Jessica Feder Mantel

CHAIR
Leonard Boxer

EXECUTIVE VICE PRESIDENT
Bonnie D. Rosenberg

SECRETARY
Eric Levine

TREASURER
Andrea Landes

VICE PRESIDENTS
David Hildes
Mark R. Imowitz
Ruth Perelson
Joseph Rubin
Martin Siroka

TRUSTEES
Lila P. Adwar
Nishana N. Armour
Stuart Bell
Sabine Charles
Carol Chinn*
Victoria Dolan
Ilaina Edison
Patricia Green
Martin L. Halbfinger*
Saul B. Katz
Lori Kloper
Pinchas Lev
Nancy T. Polevoy
Robyn Rapoport
Linda Rosensweig
Mark Steiger
Eleanor Wagner
Michele S. Warman
Judith West

HONORARY TRUSTEES
Marvin H. Davidson*
Martin Lifton

Executive Leadership Team

(July 1, 2023- June 30, 2024)

CHIEF EXECUTIVE OFFICER
Kathryn Haslanger

CO-CHIEF PROGRAM OFFICER
Alan Cohen

CO-CHIEF PROGRAM OFFICER
Danielle Palmisano

CHIEF INFORMATION OFFICER
Sholom Ellenberg

CHIEF OPERATING OFFICER
Wayne Francis

CHIEF PEOPLE AND INCLUSION OFFICER
Latoya Ellis-Alleyne

EXECUTIVE DIRECTOR OF HOME CARE
Lana Goykhberg

CHIEF FINANCIAL OFFICER
Matthew M. LoCurto

EXECUTIVE DIRECTOR OF REAL ESTATE & MANAGEMENT
Donald Manning

GENERAL COUNSEL
Ayana Robertson

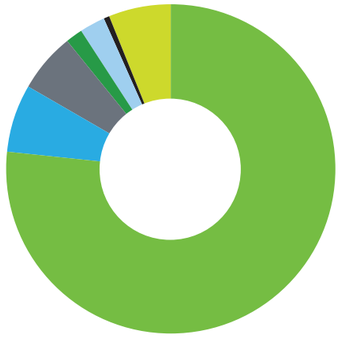
CHIEF DEVELOPMENT & COMMUNICATIONS OFFICER
Allister Wesson

Financial Statements

(July 1, 2023 - June 30, 2024)

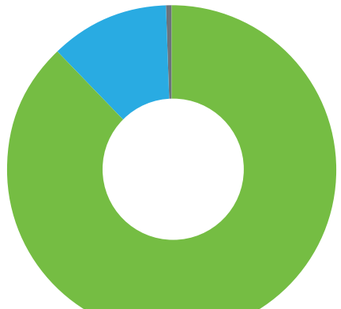
INCOME

Government Support	76.9%	$101,829,732
Tenant Rent	6.6%	$8,776,057
Program Service Fees	5.8%	$7,626,270
Contributions	1.8%	$2,407,138
UJA - Federation of NY Grants	2.4%	$3,134,027
Other	0.6%	$858,346
Housing Management Fees	5.9%	$7,814,155
TOTAL	**100.0%**	**$132,445,725**



EXPENDITURES

Program	88.0%	$107,602,174
Management and General	11.6%	$14,167,715
Fundraising	0.4%	$453,773
TOTAL	**100.0%**	**$122,223,662**



INCOME (LOSS)	**$10,222,063**

NOTES:

- The financial report includes social services, housing, and home care.
- Management & General expenses support daily operations, enable long-term planning, maintain financial health, and ensure compliance.
- The surplus generated by housing is restricted for use in future housing development projects and related community services in accordance with JASA's mission.

Government Contracts

FEDERAL

Housing and Urban Development (HUD)

NEW YORK STATE

Department of Health

Department of Law

Interest on Lawyer Account Fund

Office for the Aging

Office of Mental Health

Unified Court System

Division of Housing and Community Renewal

NEW YORK CITY

NYC Aging

Department of Health and Mental Hygiene

Department of Housing Preservation and Development

Human Resources Administration

New York City Housing Authority



Thank you!

You make the difference for New York's seniors.

JASA needs your support

You make New York City a good place to grow old. Imagine how many more seniors can be helped by your support. Give today.

VISIT: www.jasa.org/donate
CALL: 212-273-5320
EMAIL: development@jasa.org

Proud to be the go-to agency for older New Yorkers

JASA®

PROUD PARTNER UJA Federation NEW YORK

247 West 37th Street
New York, NY 10018
Tel: 212.273.5200
Email: help@jasa.org
www.jasa.org

@JASASeniors